

## Volunteer Role Outline

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<b>Role:</b>	Peer Volunteer: One-to-One Support
<b>Time Commitment:</b>	At least 2 hours per week (Monday to Friday, including some week-ends)
<b>Responsible to:</b>	Dundee Humanitarian Integration Service
<b>Location:</b>	Dundee Voluntary Action, occasionally in other locations in Dundee
<b>Duration:</b>	At least six months

Dundee Humanitarian Integration Service works to support refugee families resettled in Dundee in their integration journey. This includes supporting families to exercise their rights and access to their entitlements in relation to housing, education, employment, health, financial stability, legal, and social connections.

As a volunteer with us, you will play a key role in supporting refugee families to increase social connections, and to build and maintain a healthy lifestyle. You will be responsible to work with refugee families in groups and in one-to-one setting to help identify community-based activities, groups and organisations, and to support refugee families to access those opportunities.

### What will I be doing?

Duties include working with Peer Volunteer Coordinator and other Peer Volunteers to:

- Support newly arrived families by participating in airport pick-ups and welcome days.
- Support newly arrived families by accompanying them to key areas such as local shops and facilities, and to their first GP and hospital visit if required.
- Support all refugee families to access existing community-based activities and other opportunities, with particular focus to the most isolated individuals.
- Record and document the activities and information from the peer discussions and activities.
- Participate in the evaluation of the peer volunteer project.

### What skills or qualities do I need?

- Fluency in English and/or Arabic.
- Direct experience and/or good understanding of refugee integration.
- Good team worker – an understanding of group work and group discussions.
- Effective communication, listening and interpersonal skills.
- Good organisational skills.
- Be able to work independently as well as part of a team.
- Reliability, empathy and trustworthiness.
- An understanding of Equal Opportunities and the importance of confidentiality.

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### What do I get out of it?

- Ongoing training and development.
- Meet new people from a wide range of backgrounds and experiences and work with a number of external partners.
- Gain experience in organising events, group discussions, and group activities.
- Develop skills in facilitating group discussions.

**To protect all our volunteers and service users this role is subject to a Disclosure Scotland check.**

### How to apply

Deadline for applications: **24<sup>th</sup> November, 2019**

Please complete an application form and send it by email to:  
[volunteering.dundee@scottishrefugeecouncil.org.uk](mailto:volunteering.dundee@scottishrefugeecouncil.org.uk)

### Or post to:

Volunteer Recruitment  
Scottish Refugee Council  
DVA  
10 Constitution Road  
Dundee  
DD1 1LL