

# Housing advice for refugees in Scotland

## How we can help



scottish  
refugee  
council

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How we help - English

### Our Refugee Housing Team

If you have leave to remain in the UK, we can help you to make your housing choices and to resolve housing problems.



### What help can you give me?

We can give you information and advice on your housing rights and can assist with the following matters:

- homelessness
- your right to housing
- how to apply to a council or housing association for accommodation
- renting from a private landlord
- dealing with racial harassment
- dealing with domestic violence
- overcrowding
- repair problems
- moving to other parts of Scotland
- moving to other parts of the UK, such as England and Wales
- rent arrears – what to do if you can't pay your rent on time
- Housing Benefit and Local Housing Allowance
- problems with neighbours
- starting a new tenancy

## **We also offer group information and advice sessions**

Group information sessions will be held each month at our office at 5 Cadogan Square in Glasgow. Our advice sessions include advice and information about:

- Housing options – explains your general rights once you have Leave to Remain in the UK
- Homelessness – identifies your rights, options and what you should expect
- Housing associations – explains what a housing association is and how to apply for housing using an association
- A new tenancy – identifies your rights, responsibilities and where to get furniture to furnish your new home
- Private renting – explains what private renting means and what you should consider before renting privately

For information about our next scheduled group sessions ask one of our staff members at our office or call 0800 085 6087.

## **How to book a place at a group session**

To book your place at a group sessions call our free phone number on 0800 085 6087 or speak to one of our staff at our office. Calls are free from landlines but not from mobiles.

Places are limited and are on a first come, first serve basis. However, if the session is full, you can book a place for the next available session.

If you need an interpreter, please ask when booking your place.

Unfortunately we do not have any crèche facilities for childcare.

## **How to contact us**

There are two ways you can contact us:

- 1 Make an appointment to see us at our main office by phoning this number: **0800 085 6087** – this call is free from most phones, but not mobile phones. We will take a few details from you and call you back to make an appointment.
- 2 Make an appointment to see us at Rosemount Lifelong Learning Centre, by calling this number: **0141 552 3090**. Appointments at Rosemount are only available every other Wednesday.